



Help Desk Migration

Private Cloud Migration

Keep your help desk data where
it belongs.

A fully managed, region-locked help desk migration – anchored in the AWS region you choose.

THE PROBLEM

Where does your data actually go during a migration?

Standard vendor tools quietly route sensitive information through shared infrastructure across multiple countries — a journey you never approved, and one that can trigger severe breaches under GDPR, HIPAA, or national data-localization law.

GDPR · HIPAA · NATIONAL DATA LOCALIZATION

The cost of crossing borders

€1.2B

in recent EU fines targeting cross-border data transfers

160+

jurisdictions with data-protection laws in force in 2025

92%

of large enterprises run multi-cloud — routing that's hard to predict and harder to audit

For regulated organizations, invisible routing isn't an operational detail. One careless migration can stall a project — and trigger legal consequences.

Why standard migration falls short

Shared infrastructure is secure, fast, and more than enough for most teams. But under strict residency requirements, a shared server simply isn't the right fit.

01

Data residency mandates

GDPR requires EU personal data to stay in the EU. Help desk records — names, emails, support history — fall squarely in scope.

02

National localization laws

Germany, France, Australia, Saudi Arabia and dozens more require resident data to stay on domestic infrastructure.

03

Internal security governance

Many security teams won't approve any third-party system that moves customer data across unapproved infrastructure.

THE SOLUTION

A dedicated server in the region **you choose**

Your entire migration runs on a single, standalone AWS server in the region you select. Your data starts there, stays there, and never leaves that boundary.

ONE REGION

You pick the AWS region — EU, US, or APAC.

ONE DEDICATED SERVER

Single-tenant. No shared infrastructure.

ZERO DETOURS

No hidden global hops. No middleman.

SIDE BY SIDE

Standard vs. Private Cloud

	Standard migration	Private Cloud Migration
INFRASTRUCTURE	Shared, multi-tenant servers	Dedicated, single-tenant server
DATA ROUTING	Routes dynamically through servers in multiple countries	Runs in one AWS region — never crosses borders
REGION CONTROL	Determined by infrastructure load	You choose the AWS region
COMPLIANCE FIT	Fine for most organizations	Built for GDPR, HIPAA & localization
SUPPORT	Standard support queue	Dedicated CSM + priority engineer

Built for data residency law

Residency laws require certain data to stay within set boundaries. You pick the region — the data stays.

EU → **E**
U

EU personal data stays within EU-based AWS regions — the core of GDPR.

US → **U**
S

PHI and cardholder data stay onshore for HIPAA, PCI-DSS and SOC 2.

APA → **APA**
C **C**

Resident data stays on domestic infrastructure where localization law demands it.

Aligned with GDPR, HIPAA, and the 160+ jurisdictions enforcing data-protection law today.

Your region. Your boundary.

- **Single-tenant instance**
Your migration never shares a server with another customer.
- **2FA from day one**
Your dedicated environment exists — secured — before any data moves.
- **Nothing routes outside**
No processing, routing, or temporary storage happens beyond the boundary.

AWS REGION · YOUR CHOICE

Dedicated migration instance

single-tenant · region-locked

eu-central-1 · Frankfurt

eu-west-1 · Ireland

us-east-1

us-west-2

ap-southeast-2 · Sydney

ap-southeast-1 · Singapore

ap-northeast-1 · Tokyo

THE MARKET IS MOVING

“92% of IT leaders trust private cloud for security and compliance.”

— Broadcom Private Cloud Outlook 2025

69%

of enterprises are reconsidering where their data lives

92%

trust private cloud over public for security & compliance

Cloud repatriation isn't a fringe position. It's the mainstream — and Private Cloud Migration moves with it.

A fully managed migration

01

Your chosen AWS region

Select any EU, US, or APAC region at the start. Your private instance spins up there — nothing routes outside it.

02

Isolated single-tenant

Dedicated infrastructure for patient records, financial transactions, and classified data — no shared-server risk.

03

Designated CSM

One person coordinates everything — your platforms, your data structure, your timeline. No re-explaining.

04

Expert-assisted setup

Configure field mapping, entity selection, and parameters together — built around your environment, not a template.

05

Priority engineer

A dedicated engineer with direct access to your environment — technical remediation, not ticket updates.

06

Monitoring & schedule

Real-time monitoring throughout, plus a live-migration schedule built around your maintenance windows.

Who it's for

Regulated industries

Healthcare under HIPAA
Finance under PCI-DSS & SOC
2
Legal & client confidentiality
Government & public sector

Geographic requirements

EU companies under GDPR
UK organizations post-Brexit
Germany, France, Australia
localization

Enterprise security teams

Internal governance standards
Third-party approval gates
Data that can't touch
unapproved infra

Failed an audit before

Prior SaaS data-handling
findings
Legal blocked a past migration
Need a defensible answer next
time

How it works

1

Provisioning & 2FA

Your private instance spins up in your chosen region, secured from the start.

2

Account configuration

Connect source and target platforms inside the Migration Wizard.

3

Planning & setup

Field mapping and entity selection, built around your requirements with your CSM.

4

Free demo & validation

Review a demo on a subset of data. Nothing goes live until you sign off.

5

Live migration & go-live

Runs on your schedule, monitored in real time, CSM on hand throughout.

What you walk away with

01 **Compliance intact**

A migration that passes legal review
— GDPR, HIPAA, and localization
requirements respected end to end.

03 **No infrastructure to build**

Region-locked, single-tenant control
without standing up or managing
servers yourself.

02 **A defensible answer**

When an auditor asks where your
data went, you have documentation
— not a guess.

04 **A migration done cleanly**

Guided by one CSM, validated before
go-live, and run on your schedule.



Let's talk.

Tell us your platforms, your region requirements, and your timeline. We'll tell you exactly how this works for your situation.

→ [Talk to a migration specialist](#)