

Application Name: Help Desk Migration for Gmail	Certification ID: 2d9d814f
Assessment Type: Tier 2 [Developer Tested - Lab Verified]	Issue Date: 9/29/2023 2:07:19 PM
Assessment Status: Complete	Expiration Date: 9/29/2024

Statement of Validation

The purpose of this report is to provide users verification that Relokia LLC has successfully completed a Cloud Application Security Assessment (CASA), validating Help Desk Migration for Gmail has satisfied CASA application security requirements. In meeting these assessment requirements, Help Desk Migration for Gmail is verified to meet the CASA Tier 2 requirements.

About CASA

CASA is based on the industry-recognized Open Web Application Security Project (OWASP) Application Security Verification Standard (ASVS) to provide third-party (3P) application developers with:

A basis for testing technical application security controls

A consistent set of requirements for secure application development

A homogenized coverage and assurance levels for providing security verification using industry-aligned frameworks and open security standards.

More information on CASA, including a complete list of CASA requirements is located on the <u>App Defence Alliance Site</u>.

Assessment Scope

The assessment was conducted using CASA requirements. Please note that not all requirements apply to every application. Additionally, some applications may be validated for specific requirements based on pre-existing certifications that have been mapped to the CASA requirements. A list of mapped certifications and corresponding requirements can be found here.

Category	Status
Architecture, Design and Threat Modeling Requirements	Pass
Authentication Verification Requirements	Pass
Session Management Verification Requirements	Pass

Access Control Verification Requirements	Pass
Validation, Sanitization and Encoding Verification Requirements	Pass
Stored Cryptography Verification Requirements	Pass
Error Handling and Logging Verification Requirements	Pass
Data Protection Verification Requirements	Pass
Communications Verification Requirements	Pass
Malicious Code Verification Requirements	Pass
Business Logic Verification Requirements	Pass
File and Resources Verification Requirements	Pass
API and Web Service Verification Requirements	Pass
Configuration Verification Requirements	Pass